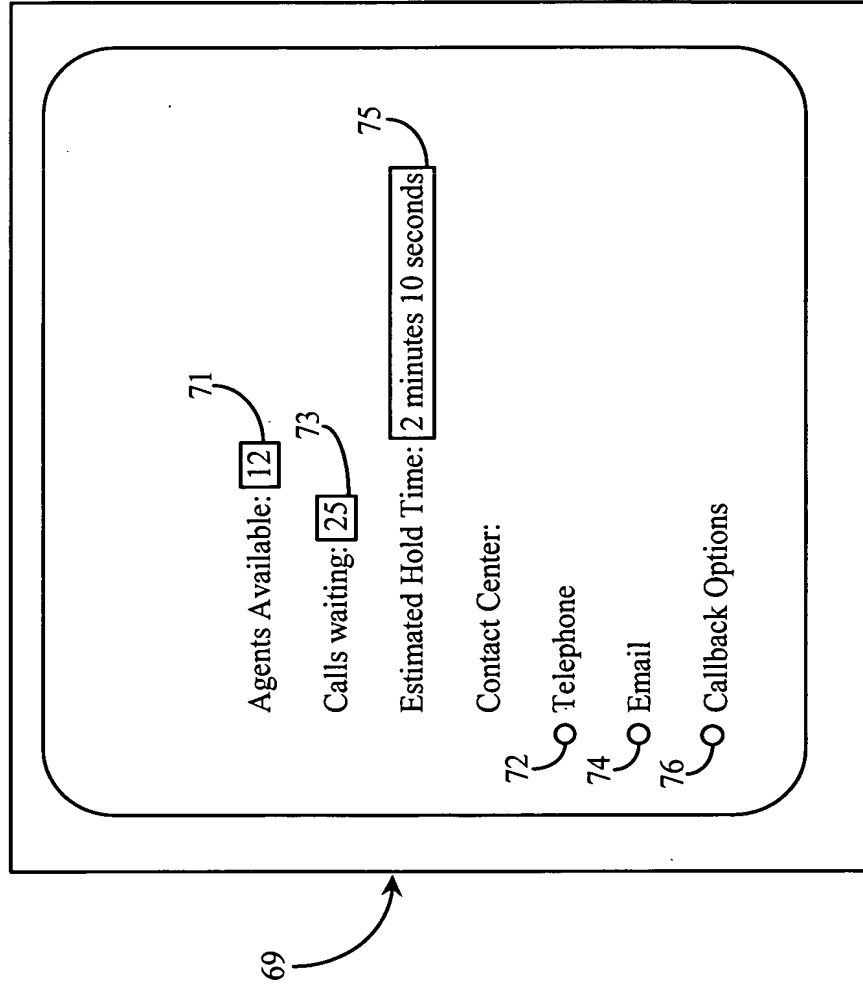


Fig. 1



Customer Interface

Fig. 2

0975728 010901

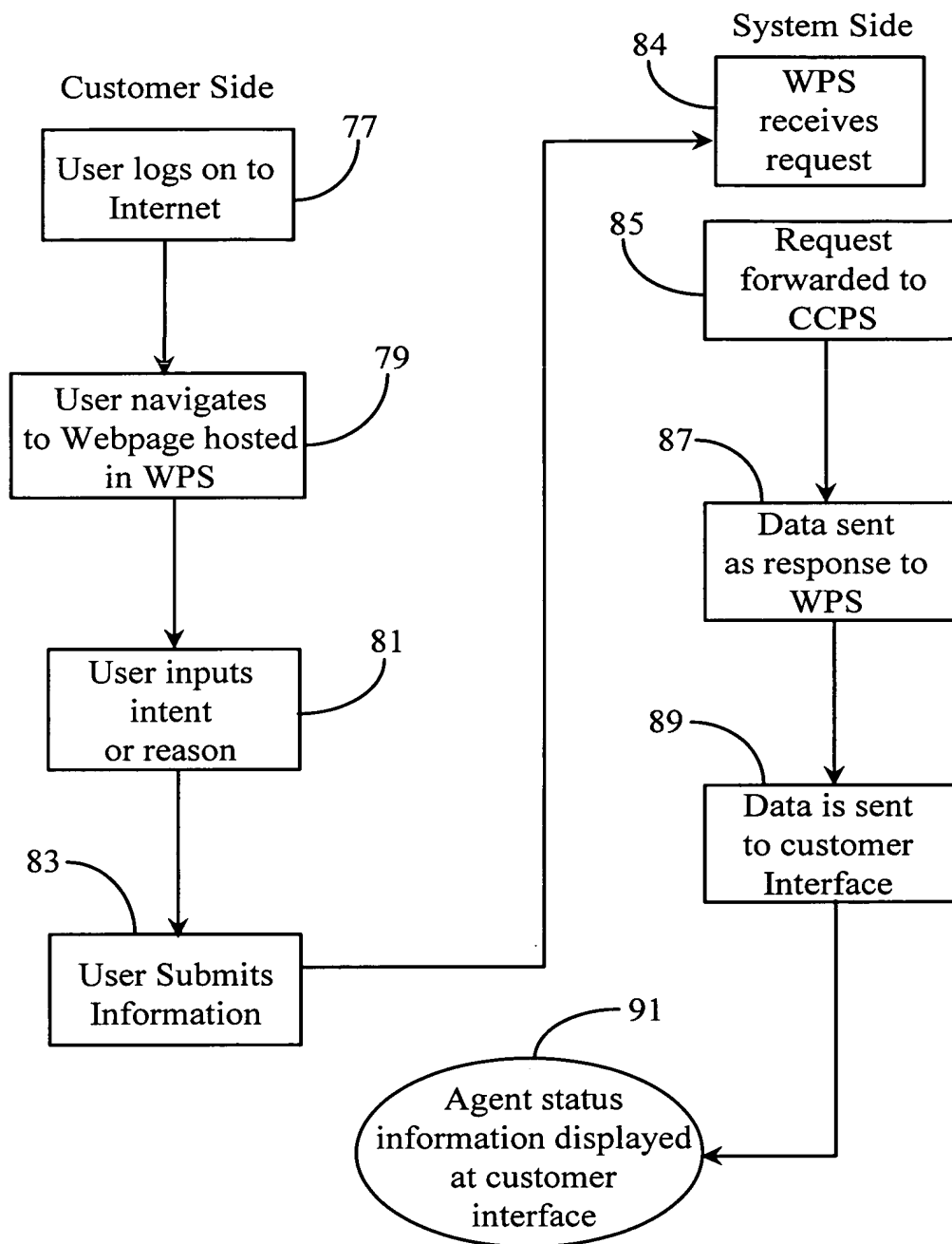


Fig. 3

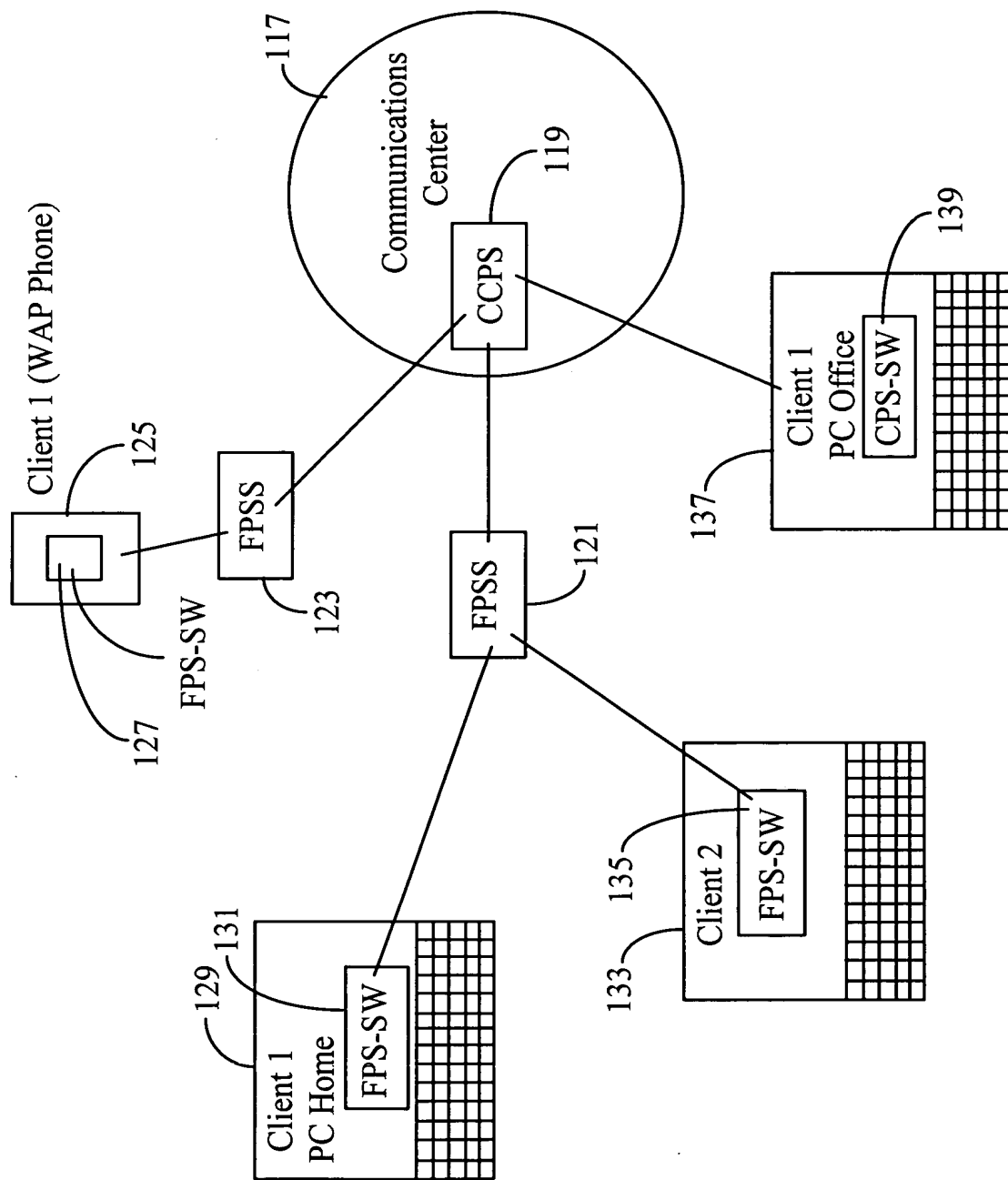


Fig. 5

FIG. 6

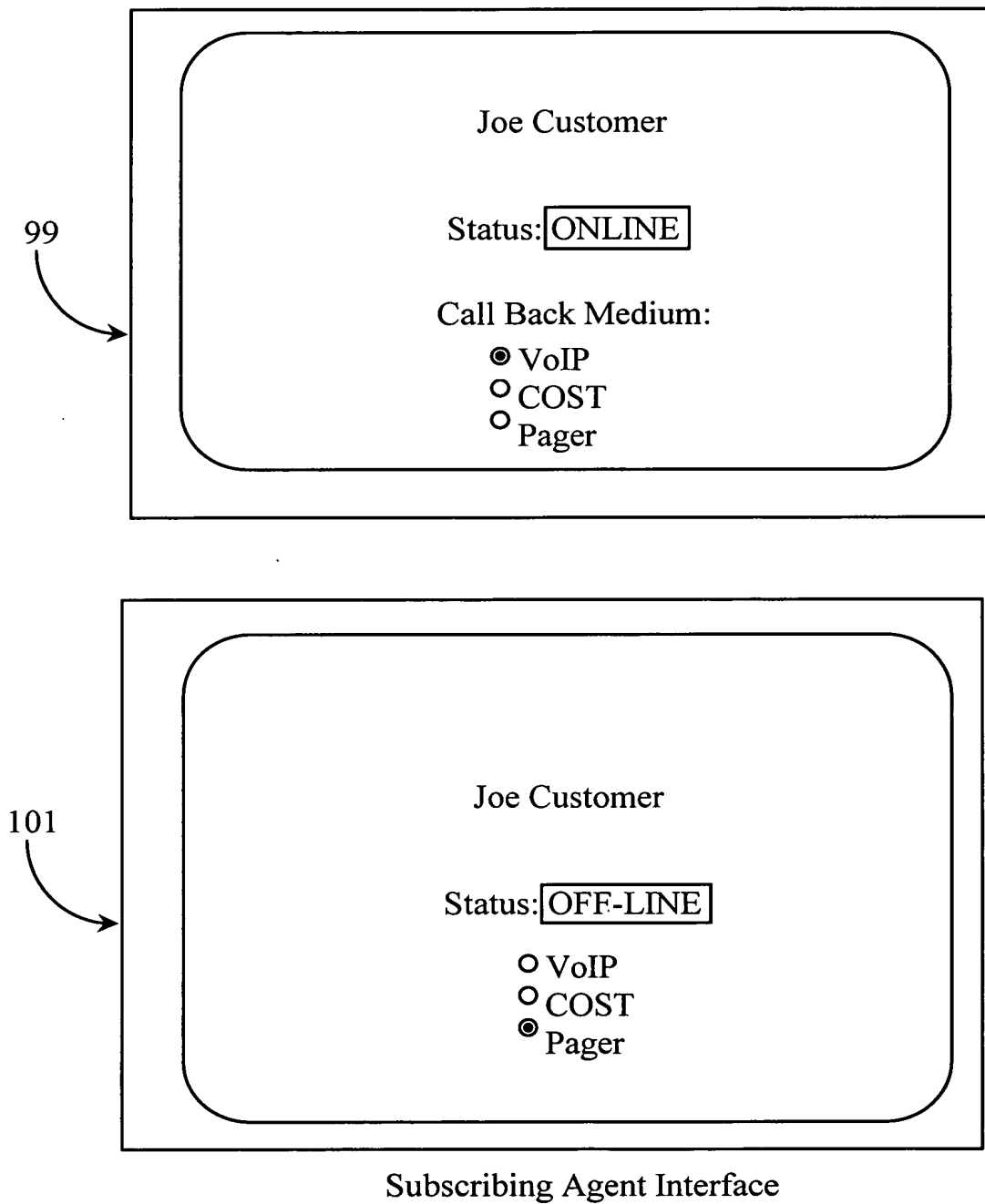


Fig. 6

THE NEW YORK PUBLIC LIBRARY

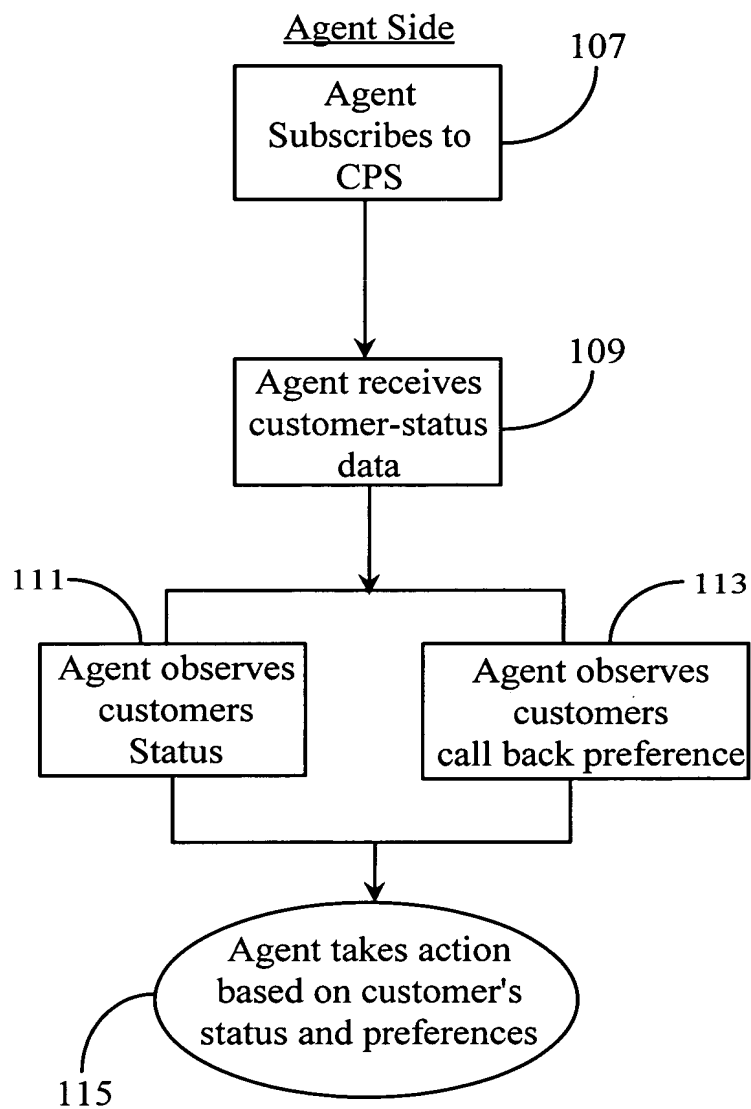


Fig. 7